

# 123AutoAttendant

## Subscriber Agreement

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_  
State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Business Phone: (\_\_\_\_\_) \_\_\_\_\_ Business Fax: (\_\_\_\_\_) \_\_\_\_\_  
Pager: (\_\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_

### Service Description

The use of RemoteLink, Inc.'s 123AutoAttendant services through a toll free telephone number.

### Fees and Charges

Setup-fee \$149.00 - includes professional greeting, main menu message and directory set up.

Monthly fee \$27.95

If specials or discounts apply they will be agreed upon before charging customer's credit card. Submitting a sign up form via the "Getting Started" page online constitutes agreement of charges, specials or discounts.

### Usage fees:

Inbound toll free calls from Continental US 3.5¢ per minute

Inbound toll free calls from Canada, Alaska, and Hawaii 9.9¢ per minute

All Outbound/forwarded/connected calls to Continental US 3.5¢ per minute

All Outbound/ forwarded /connected calls to Canada, Alaska, and Hawaii 9.9¢ per minute

### Billing Procedures:

Subscriber authorizes RemoteLink to automatically charge subscriber's credit card for activation fees, and on a monthly basis for all fees incurred by subscriber. On your monthly billing date, we will charge your card the monthly fee plus any usage charges for the previous month, and an invoice will be sent via e-mail. If you wish to cancel your account, you must do so prior to your monthly billing date or your card will automatically be charged the Monthly fee for the following month. No refunds of monthly fee's will be issued for accounts cancelled after monthly billing date and any outstanding usage fees will charged to card upon cancellation.

### Use of System:

Subscriber agrees to use 123AutoAttendant for legal business only. Any use of 123AutoAttendant other than which it is intended is strictly prohibited, without written approval from RemoteLink.

### Term of Agreement:

The term of this agreement is month to month from the date of signing and shall thereafter be automatically renewed and extended on a month to month basis until such time as one party shall give to the other party written notice of termination.

### Limited Warranty:

RemoteLink will make reasonable efforts to provide uninterrupted and accurate service to the subscriber. Liability for failure to do so shall be limited to full or partial refund of fees paid by subscriber for the period of interruption or erroneous service only. In no event shall RemoteLink be liable to the subscriber or any other person, for damage of any kind, including or without limitation, loss of profits or cost of replacement services. Subscriber agrees to indemnify RemoteLink from any claims that are a result of legal actions brought by any persons you had allowed to use this service. This Agreement shall be governed by the local laws of the state of Illinois. In the event of a dispute concerning this Agreement, venue shall lie in a court of competent jurisdiction in DuPage County, Illinois. Subscriber agrees to the terms and conditions of this Agreement. RemoteLink reserves the rights to immediately terminate services for non-compliance of any of these terms and conditions, including, but not limited to, non-payment of services.

### Payment Method: Visa MasterCard American Express Discover

Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Name as it appears on Card: \_\_\_\_\_

Signature for Authorization: \_\_\_\_\_ Date: \_\_\_\_\_

**Fax Completed Form to: at 630-983-0364 (no cover page necessary)**